OFFICE PERFORMACE COMMITMENT AND REVIEW FORM

l, DORIS M. MALAYAO, General Manager of the Cabagan Water District, Cabagan, Isabela commit to deliver and agree to be rated on the targets in accordance

ESTERY ANTONIO
Chairman

ENGR. OLIVER U. MASIGAN
Vice-Chairman

RODOLFO G. TAGUINOD

EDITHA R. BANGUILAN
Member

LELITA T. RAMOS Member

			2)		1)	SUPPLY	TSUS	Maj
			2) Revenue Growth/Sales Enhancement			1) Enhance financial profitability, cost control and collection performance	LY CIABLE WATER	SUSTAIN SUFFICIENT POTAGE COUNTY PIAN	Major Final Output/Program Activity No.
least 5 waterless areas at the end of the year	b. Service expansion of at	a. Acquired 250 new	% of increase in sales revenues based on the prior year's	d. Collection Efficiency - 88% e. Collection Ratio YTD – 81%	a. Operation Ratio <0.75b. Net Income Ratio >2.0c. On-Time Payment (Current)- 60%	% of improvement ratings in the District's financial performance		Success Indicator (Target & Measures)	
				a de la companya de			-	Allocated Budget	
		Division	Technical and Commercial		,	Administrative and Commercial Division		Individuals Accountable	
Organizational growth		improved	Operation & financial	×		Sustainable water district's operations		Section/Actual Accomplishment	
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		Improvement in business functionality and cost efficiency		1. Excellent Service Delivery	DELIVERY OF PUBLIC SERVICE		Major Final Output/Program Activity Plan
	Rated production efficiency	Reduction of Non Revenue Water		Delivery of high quality services to meet customer needs through 24/7 pumping schedule.	14		Success Indicator (Target & Measures)
			8				Allocated Budget
	Division	Technical and production		Production Division		l+C	Individuals Accountable
	¥	Improved Revenue Water to at least 80% level.		24/7 delivery of safe, potable and affordable water for every household.	1		Section/Actual Accomplishment
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		2. Asset Management Program			Maintain and enhance best practices	Major Final Output/Program Activity Plan
	 a. Conduct regular inventory of all physical asset every six (6) months 	Formulation and implementation of an effective Asset Management Program for Property, Plant and Equipment (PPE) year round	reconnection, disconnection, billing and collection) e. Immediate response to customer complaints specially on leakages	d. Customer service processing (Service connection, repair &		Success Indicator (Target & Measures)
e e		e.				Allocated Budget
		Administrative Division		טאַאַסח	Administrative/C ommercial and Technical	Individuals Accountable
		Well accounted and maintained physical assets		service delivery.	Comprehensive and essential performance improvement programs	Section/Actual Accomplishment
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	3. Strengthen external linkages	2. Gender and Development Program		RESPONSIVE AND EMPOWERED HUMAN RESOURCE MANAGEMENT 1. Improved Personnel Mechanism	Major Final Output/Program Activity Plan
1	Adherence to and implementation of CSC, COA, DPWH, DOH, DBM, LWUA, PAWD circulars, issuances, programs and other line agencies.	 a. Number of activities conducted for Women, Men and Children b. Number of attendance to trainings and seminars of employees. 	a. PRAISE b. MPP c. Grievance Machinery d. HR Plan e. Approved SPMS f. Succession Plan & Policy	Number of completed applied Human Resource services and programs.	Success Indicator (Target & Measures)
		6-			Allocated Budget
	Management/Ad ministrative Division	HRMO and Administrative Division		HRMO and Administrative Division	Individuals Accountable
15	Updated and properly implemented memo circulars.	Highly motivated workforce	Human Resources Empowered/developed	Strengthening merit and rewards system Service Excellence	Section/Actual Accomplishment
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